An Overview of the Tax Collector's Office



Presented by:
John Power, Tax Collector
CPM, CFC



PRESENTATION OBJECTIVES:

Answer Three Questions

- 1. (Who we are)
 - Define the relationship of the Tax Collector relative to state, county, and local governments.
- 2. (What we do)
 - Describe the various state agencies for which Tax Collectors carry out the duties of law and related regulations.

Continued...

PRESENTATION OBJECTIVES: (Continued)

- 3. (What we accomplish)
 - Review general office statistics.

Questions & Comments (time permitting).



Alachua County Tax Collector Defined

- Constitutional Officer / Office
- I am not an employee of county government, local government or the state, neither are my deputies.
- The Tax Collector is a sovereign Constitutional officer elected to serve in a county political subdivision.



As a Constitutional Officer, the Tax Collector & Staff:

- Follow Statutory requirements (Chapters 197, 319, 320 & 322 FS).
- Must carry out certain statutory and regulatory functions as the <u>"agent"</u> for various state agencies and local taxing authorities.
- Operate out of three public service centers.
 - Downtown
 - NW 34th Blvd.(formerly Street)
 - Butler Plaza
 - Central Processing Center (non-public)



The Tax Collector is a Limited & Specialized Agent of the State

Carries out the duties of law and related regulations for the following:

- The Florida Department of Revenue
- The Department of Highway Safety and Motor Vehicles (DHSMV)
- The Florida Fish and Wildlife Conservation Commission (FFWCC)
- The Florida Department of Health
- The Florida Department of Agriculture
- The Alachua County BOCC



Tax Collector (as Agent for ...) Florida Department of Revenue General Responsibilities:

Ad Valorem Tax Program (Property Taxes)

- Mail and Process Real Estate & Tangible Tax Bills
- Collect, Reconcile, & Distribute all Tax Revenues according to Law (Chpt. 197 FS)

No **Exemptions** Tax Bill **Example**



2016 REAL ESTATE

1071389 NOTICE OF AD VALOREM TAXES AND NON-AD VALOREM ASSESSMENTS

ACCOUNT NUMBER ESCROW CD MILLAGE CODE 07911 000 000 APPLICABLE VALUES AND EXEMPTIONS BELOW

1533 NW 45TH AVE

HOLBROOK & HOLBROOK 608 NE 5TH AVE GAINESVILLE, FL 32601 COM NE COR W1/2 LOT 34 OF PARADISE S/D PB-4 PAGE 4 W ALG S See Additional Legal on Tax Roll

WANT TO RECEIVE YOUR BILL ELECTRONICALLY NEXT YEAR? VISIT www.AlachuaCollector.com AND SIGN UP FOR E-BILLS!

23.0735

PAY ONLINE WITH E-CHECK



R710 710 BOCC SOLID WASTE MGMT 1.000 @ 16.4700 16.47 T360 360 GAINESVILLE FIRE 115.82

AD VALOREM TAXES

NON-AD VALOREM ASSESSMENTS

SCAN TO PAY PAY ONLY ONE AMOUNT. ()

COMBINED TAXES AND ASSESSMENTS \$2,575.77

Please Pay

TOTAL MILLAGE

Dec 31, 2016 \$2,498.50 Feb 28, 2017 Jan 31, 2017

\$132.29

1071389

JOHN POWER, CFC

2016 REAL ESTATE

NON-AD VALOREM ASSESSMENTS

NOTICE OF AD VALOREM TAXES AND NON-AD VALOREM ASSESSMENTS

PLEASE PAY IN U.S. FUNDS (NO POSTDATED CHECKS) TO JOHN POWER, TAX COLLECTOR • PO BOX 142340 • GAINESVILLE, FL 32614-2340

ACCOUNT NUMBER MESSAGE 07911 000 000 1533 NW 45TH AVE

HOLBROOK & HOLBROOK 608 NE 5TH AVE GAINESVILLE, FL 32601

	1
IF PAID BY	PLEASE PAY
Nov 30, 2016	\$2,472.74
Dec 31, 2016	\$2,498.50
☐ Jan 31, 2017	\$2,524.25
☐ Feb 28, 2017	\$2,550.01
☐ Mar 31, 2017	\$2,575.77



THE MATH

Assessed Value - Exemptions = Taxable Value

Taxable Value x Millage Rate = Taxes Levied

- Assessed Value, Exemptions & Taxable Value (<u>Property Appraiser</u>)
- Millage Rate (<u>Taxing Authorities</u>...City, School Board, County, etc.)
- Taxes Levied / Tax Bill (<u>Tax Collector</u>)

1000028 NOTICE OF AD VALOREM TAXES AND NON-AD VALOREM ASSESSMENTS

ACCOUNT NUMBER	ESCROW CD		MILLAGE CODE
00014 005 000		APPLICABLE VALUES AND EXEMPTIONS BELOW	0300

25762 NW OLD BELLAMY RD

VAUGHN DAN W 25762 OLD BELLAMY RD HIGH SPRINGS, FL 32643

Homestead

Tax Bill

Example

COM NW COR ATKINSON GRT RUN N 59 DEG E ALONG N LINE See Additional Legal on Tax Roll

AD VALOREM TAXES					
TAXING AUTHORITY	MILLAGE RATE	ASSESSED VALUE	EXEMPTION(S)	TAXABLE VALUE	TAXES LEVIED
BOARD OF COUNTY COMMISSIONER CNTY GENERAL MUNICIPAL SERVICES TAXING UNIT UNINCORPORATED SERVICES SHERIFF LAW ENFORCE FIRE PROTECTION SERV ALACHUA CNTY LIBRARY DISTRICT LIBRARY BONDS LIBRARY GENERAL SCHOOL BOARD OF ALACHUA COUN SCHL CAP32 PROJECT (S01) SCHL DISCRNRY & CN (S01) SCHL GENERAL SCHOOL VOTED (S01) SUWANNEE RIVER WATER MGT DIS	8.9290 0.6325 2.4342 1.7705 0.0750 1.3371 ITY 1.5000 0.7480 4.6880	129,500 129,500 129,500 129,500 129,500 129,500 129,500 129,500 129,500 129,500 129,500	50,000 50,000 50,000 50,000 50,000 25,000 25,000 25,000 25,000 50,000	79,500 79,500 79,500 79,500 79,500 79,500 104,500 104,500 104,500 104,500 104,500 107,500	709.86 50.28 193.52 140.75 5.96 106.30 156.75 78.17 489.90 104.50 32.54

WANT TO RECEIVE YOUR BILL ELECTRONICALLY NEXT YEAR? VISIT www.AlachuaCollector.com AND SIGN UP FOR E-BILLS!

23.5236

PAY ONLINE WITH E-CHECK



SCAN TO PAY PAY ONLY ONE AMOUNT. ()

NON-AD VALOREM ASSESSMENTS R501 501 BOCC REFUSE RURAL COLL 1,000 @ 67,1000 67.10 R730 730 BOCC SOLID WASTE MGMT 1.000 @ 11.2100 11.21

AD VALOREM TAXES

COMBINED TAXES AND ASSESSMENTS \$2,146.84

If Paid By Nov 30, 2016 \$2,060.97 Please Pay

TOTAL MILLAGE

Jan 31, 2017 \$2,103.90

Mar 31, 2017 \$2,146,84

\$2,068.53

\$78.31

1000028

JOHN POWER, CFC

2016 REAL ESTATE

NON-AD VALOREM ASSESSMENTS

NOTICE OF AD VALOREM TAXES AND NON-AD VALOREM ASSESSMENTS

PLEASE PAY IN U.S. FUNDS (NO POSTDATED CHECKS) TO JOHN POWER, TAX COLLECTOR • PO BOX 142340 • GAINESVILLE, FL 32614-2340 ACCOUNT NUMBER SITUS MESSAGE 25762 NW OLD BELLAMY RD 00014 005 000

VAUGHN DAN W 25762 OLD BELLAMY RD HIGH SPRINGS, FL 32643

/	
IF PAID BY	PLEASE PAY
Nov 30, 2016	\$2,060.97
Dec 31, 2016	\$2,082.43
☐ Jan 31, 2017	\$2,103.90
Feb 28, 2017	\$2,125.37
Mar 31, 2017	\$2,146.84





Statistical Totals -Property Tax Program-

- Tax Bills & Reminders Mailed
 - +/- 150,000
- Total Transactions (real, tangible, current, delinquent, etc.)
 - +/- 116,000
- Total Monies Collected / Disbursed
 - \$333 Million
 - Weekly Average ~ \$6.4 Million (85% in Nov. & Dec. alone)



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- The Florida Fish and Wildlife Conservation Commission (FFWCC)
- The Florida Department of Health
- The Florida Department of Agriculture
- The Alachua County BOCC



Tax Collector (as Agent for ...) Department of Highway Safety and Motor Vehicles

General Responsibilities:

Motor Vehicle & Vessel Titles and Registrations (Tag & Title)

- Mail and Process Vehicle registrations annually
- Collect, Reconcile, & Distribute all Tag Revenues according to Law (Chpt.319 & 320 FS)



Registration Renewal Notice

"Our mission is to serve the public with integrity, innovation, fiscal responsibility, and respect." - John Power

Vehicle Registration Renewal Notice

Skip the trip and renew online at www.AlachuaCollector.com

- * JOHN SMITH
 - 123 ANY LN ORLANDO FL 32872-9142

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PAY ONLINE:

Visit our website at www.AlachuaCollector.com to renew online using a credit card, debit card, or e-check

PAY BY MAIL:

Return the bottom portion(s) of this notice along with a check in U.S. funds made payable to:

John Power, Tax Collector
P.O. BOX 142340. Gainesville, FI. 32614-2340

PAY IN PERSON:

See reverse side for service center locations and hours.

John Power, CFC ● Tax Collector ● Alachua County ● www.AlachuaCollector.com ● (352) 374-5236 * * * ARRIVE ALIVE, DON'T TEXT AND DRIVE * * * **AMOUNT DUE** JOHN SMITH TURN 123 ANY LN Due By Mail: \$36.85 1 Year ORLANDO FL 32872-9142 Due In Person: \$36.10 Due By Mail: \$72.95 2 Year Due In Person: \$72.20 EXPIRES: 04/01/2015 WITH ***Add \$5.00 late penalty after 05/10/2015*** **TAG NO: 01234(RGS)** Check Box for voluntary donations, complete reverse side. YR/MAKE/COLOR: 2000/HOND/BLU Change of Address, complete reverse side VIN: 123456789ABCXYZ PAYME **NOTIFICATIONS** BODY/CLASS: 4D 001 WEIGHT/LENGTH: 002950 OWNER DL: 123456789ABCXYZ This area was intentionally left blank as there WEB PIN: 0123456789 are no additional renewal notices due. Z

John Power, CFC • Tax Collector • Alachua County • www.AlachuaCollector.com • (352) 374-5236

2 000036855

* * * ARRIVE ALIVE, DON'T TEXT AND DRIVE * * *

01234567891



JOHN SMITH 123 ANY LN ORLANDO FL 32872-9142

EXPIRES: 04/01/2015

TAG NO: 01234(RMR) YR/MAKE/COLOR: 2004/GMC/WHI

VIN: 123456789ABCXYZ

BODY/CLASS: UT 001 WEIGHT/LENGTH: 005642

> OWNER DL: 123456789ABCXYZ WEB PIN: INS AFFADAN

AMOUNT DUE			
1 Year	Due By Mail:	\$46.85	
I I I I I I I I I I I I I I I I I	Due In Person:	\$46.10	
2 Year	Due By Mail:	\$92.95	
Z Year	Due In Bersen	¢02.20	

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Add \$10.00 late penalty after 05/10/2015
Check Box for voluntary donations, complete reverse side.

Change of Address, complete reverse side

NOTIFICATIONS

Insurance not on file. Please fill out Insurance Affidavit on reverse side. Does not apply to mobile homes or vessels.



Permanent Parking Placard









Statistical Totals - Auto Tag Program -

- Renewal Notices Printed & Mailed
 - +/- 200,000

- Total Transactions (registrations, titles, vessels, etc.)
 - 297,000 Transactions
 - +/- \$20 Million
- Weekly / Daily Average
 - ~5,700 per week / ~1,100 per day (Transactions)
 - \$384,600 per week / nearly \$77,000 per day



Tax Collector (as Agent for ...) Department of Highway Safety and Motor Vehicles

Driver License Services

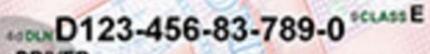
- During the <u>2010 Legislative session</u>, state lawmakers required the Department of Highway Safety and Motor Vehicles to transition all frontline Driver License issuance services to the Tax Collectors.
- Mandated in Chapter 322. Tax Collectors issuing DL by June 30, 2015.
 - Driver License Transactions
 (originals, renewals, suspensions, testing, etc.)
 - +/- 75,600 Transactions
 - ~1,450 per week / ~300 per day





DRIVER LICENSE







DRIVER FLORIDA SAMPLE

2900 APALACHEE PKWY TALLAHASSEE, FL 32399

3 DOB 10/10/1983 15 SEX M

IN EXP 10/10/2025 15HOT 6'-00"

12 REST A Se END A

CAUSS 08/21/2017

500 W461708210087

Florida Sample Driver

Operation of a motor vehicle constitutes consent to any sobriety test required by law.



SAFE DRIVER





Statistical Totals - Driver License Services -

Driver License Transactions

(originals, renewals, suspensions, testing, etc.)

- +/- 75,600 Transactions
 - ~1,450 per week / ~300 per day
- +/- \$3.5 Million collected and disbursed
 - \$67,300 per week / Nearly \$13,500 per day



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- The Department of Highway Safety and Motor Vehicles (DHSMV)
- The Florida Fish and Wildlife Conservation Commission (FFWCC)
- The Florida Department of Health
- The Florida Department of Agriculture
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Tax Collector (as Agent for ...) Alachua County

General Responsibilities

Business Tax Program

Issue licenses, collect, reconcile & distribute monies collected.

Issued +2,000 Business Tax receipts totaling approx. \$245,000.

Tourist Development Tax Program

Collect "Bed Tax" monthly, reconcile & distribute monies collected, perform audits on various accounts.

 Process 1,300 Tourist Development Returns and Collect approx. \$5.6 Million



Statistical Totals Office-wide Customers & Transactions

Total Notices Mailed

• 350,000

Total Customers & Transactions (including phones, excluding internet hits)

- 592,000 (Over ½ Million)
- \$362 Million

Weekly Average

- ~11,400 Customers & Transactions per week
- ~\$7 Million per week

Daily Average

- +2,200 per day
- ~\$1.4 Million per day



Public Service Centers General Statistics w / DL

- Queued Customers in Public Service Centers
 - 60% Increase in customers (172,000+ customers)

Wait Times

- Overall Average Service Center Wait Time
 13 minutes 19 seconds
 - 90 % waited under 30 minutes
 - 68 % waited under 15 minutes
 - 36 % waited under 5 minutes



Statistical Totals Tax Collector's Finance Department

General Responsibilities:

All Facets of TC Accounting, Receivables, Disbursements, Budget, Payables, Payroll, Contracts, Legal, Auditing, etc.

Total Funds Accounted for = approx. \$362 Million

FTCA Financial Excellence Awards (2016, 2017 & 2018)



PRESENTATION OBJECTIVES: Main Points Summarized..

1. (Who we are)

Independent Constitutional Officer / Office

2. (What we do)

Carries out duties for various agencies
Transaction agents

3. (What we accomplish)

Hundreds of thousands of transactions Collect, reconcile & distribute millions of dollars



For Questions, Comments & Suggestions...

CONTACTS

- John Power, Tax Collector
- Jon Costabile, Chief Deputy
- Donna Johnson, Exec. Director of Public Branches
- Matt Geiger, Exec. Director of Tax Operations
- Kyle Lindsey, Administration Coordinator

Address: 12 SE 1st Street

Gainesville, FL 32601

Phone: (352) 374-5236

Web Site: www.AlachuaCollector.com